



Stockwell Primary School and Children's Centre

Achieving excellence together

Friday 22nd January 2022

Dear Parents and Carers,

It has come to my attention that there have been a number of incidences that have raised concerns about the manner in which staff are being communicated and being interacted with. Not only do I have a duty of care for the children, but it is also my responsibility to ensure staff feel safe and are respected at their place of work. Due to this, any incidences in breach of conduct towards staff will result in the school taking further action.

Due to the nature of the purpose of a school, undoubtedly, there will be differences of opinion. There may also be times when information/events are reported to you at home inaccurately.

However, to avoid disproportionate reactions I expect school processes to be followed: Should you have an initial concern, this must be raised with the class teacher by appointment only. Parents are not permitted to enter the school building at any time to approach staff about an issue or concern unannounced.

Should you be unhappy with the outcome of a meeting to discuss your concern, only then may you request a meeting with the leader of that phase.

Early Years (Nursery & Reception)- Ms Jezewicz
Key Stage One (Year 1 & 2)- Mr Serra
Lower Key Stage Two (Years 3 & 4)- Ms Aina
Upper Key Stage Two (Years 5 & 6)- Ms Kelleher

Should you still have concerns after a meeting with the Phase Leader, you may request a meeting with Mrs Akinmade (Assistant Headteacher) or Mrs Fraga (Assistant Headteacher).

Further to this, should you remain unsatisfied and you are clear on the outcome you desire, which is proportionate, you may request a meeting with the Acting Head of School.

All meeting requests are by appointment through the office only.

On arrival to your appointment you must sign in using our Inventory system located in the front office, identifying the staff member you have come to meet. They will receive notification that you have arrived via email and they will escort you to the designated meeting place.

This will allow us to know exactly who is on the premises, which is essential for safeguarding, fire regulations and insurances purposes.

There are no reasons why any visitors, parents or carers should loiter in the playgrounds or be on the premises without confirmed acknowledgement of their arrival.

BJS FEDERATION OF SCHOOLS

Bonneville, Jessop & Stockwell Primary Schools

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Executive Headteacher

Andrea Parker, BA (Hons), NPQH

Acting Head of School

Zenia McIntosh, BA (Hons) QTS

 @StockwellPri



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Anybody who is abusive to staff will be banned from the school premises and, where necessary, an anti-molestation order will be put in place so that those parents cannot come within 100 metres of the school building. This also includes unreasonable requests leading to harassment and abusive language over the phone.

As a community, we all have a responsibility to be role models for our children. It is essential that we display positive behaviours to support our children's development for the future.

I appreciate your support in helping us create a safe, stimulating and happy environment for both children and staff, in order to get the best outcomes for all.

We appreciate that the overwhelming majority of parents are supportive, and we really are grateful for this.

Yours sincerely,

Ms Z. McIntosh
Acting Head of School

Ms A. Parker
Executive Headteacher

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